

ORDERING INFORMATION...

Placing Your Order:

- FAX your purchase order to Cyrus Shank Company at 331-212-5260. Confirmation of your order will be sent via fax or email.
- EMAIL your purchase order to shank@cyrusshank.com Confirmation of your order will be sent via email.

Payment Terms:

- Due upon receipt of invoice with credit approval.
- VISA, MasterCard, Discover, or American Express are accepted.
- Payment in advance accepted.

Shipping:

Standard Shipping is via UPS Ground. All orders are subject to applicable shipping, freight, taxes, and processing charges. Shipping charges for ground service on all stocking orders are determined by using UPS standard rates. Additional options are available upon request.

Return Policy:

Valves needing to be returned MUST have an RMA# attached to the outside of the box. Valves returned within 30 days of their initial shipment will have a 15% restocking fee; valves returned between 30-60 days of their initial shipment will have a 30% restocking fee. After 60 days valves are non-returnable.

If you have questions about ordering and receiving products from Cyrus Shank Company, please contact Customer Service:

Phone: 1-331-212-5488

Fax: 1-331-212-5260

Email: shank@cyrusshank.com

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